

North Lanarkshire Council Report

Communities Committee

Does this report require to be approved? Yes No

Ref LR/HL/AH

Date 28/10/24

ACC and Community Facility Usage and Footfall Q2 24-25 and Q2 23-24

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Executive Summary

For the information of elected members, this report provides an overview of usage of a range of sports, culture and leisure venues and our community facilities, comparing quarter 2 of 2024-25 and quarter 2 of 23-24.

Recommendations

It is recommended that Committee:

- (1) Acknowledges usage and footfall associated with the council's sports, culture, leisure and community facilities.

The Plan for North Lanarkshire

Priority	Improve North Lanarkshire's resource base
Ambition statement	(24) Review and design services around people, communities, and shared resources
Programme of Work	Statutory / corporate / service requirement

1. Background

- 1.1 North Lanarkshire Council has made a commitment to ensure our residents have access to a range of services and venues across the authority which support their ability to maximise health and wellbeing and give access to areas where they are able to work with others to participate in activities or take part in projects which seek to provide overall community benefit.
- 1.2 Within this context, the council has a range of venues provided by either Active and Creative Communities or Community Facilities which are used by the community in a range of different ways. Some venues are better used than others and it is recognised that people's habits have changed, particularly in the period following the pandemic.
- 1.3 In line with our commitment to ensure the best use of the limited resources we have, usage of such facilities is closely monitored and presented within this report for the information of elected members.

2. Report

- 2.1 Appendix One provides a breakdown of footfall during quarter 2 of 2023/24 as compared to quarter 2 of 2024/25 for Active NL, Community Libraries, Creative Resources and Venues and Museums. Information for community facilities is gathered in a different manner, recorded both by the number of bookings made (count) and the duration of those bookings.
- 2.2 Quarter two shows a mixed position of usage with some deterioration compared to last year. This is generally a quieter period in our centres, primarily due to a reduction in users linked to summer holiday absences or the temporary reduction in clubs and groups over the summer months. Poor weather is likely to have affected some outdoor activities.
- 2.3 Members will be aware that the council has a total of 68 community facilities and 60 are available for use by the public. Quarter 2 figures outline some of the quieter periods for the service due to the school summer holidays and many users stop operating from the end of June to when the schools return in August. Overall, this quarter in comparison to the same 3 month period in 2023/24, there is good news in the increase in usage period. In July figures were up by 1190 hours, in August the figures were up by 470 hours and in September an increase on last year of 876 hours. The colour coding within the table demonstrates performance against the same period in 2023/24 as a RAG status.
- 2.4 The council continues to work with a range of local groups to support increased use of our facilities wherever possible. Work with the Community Ownership and Management Group continues to support community interest in all forms of access including community asset transfer where this approach supports the aspirations of local groups.

3. Measures of success

- 3.1 A thriving and sustainable council service which supports the delivery of culture, sport, leisure, and community facility services.

4. Supporting documentation

- 4.1 Appendix 1 Usage and Footfall Q2 2023/24 and Q2 2024/25.



Lyall Rennie
Chief Officer (Community Operations)

5. Impacts

<p>5.1 Public Sector Equality Duty and Fairer Scotland Duty Does the report contain information that has an impact as a result of the Public Sector Equality Duty and/or Fairer Scotland Duty? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> If Yes, please provide a brief summary of the impact?</p> <p>If Yes, has an assessment been carried out and published on the council's website? https://www.northlanarkshire.gov.uk/your-community/equalities/equality-and-fairer-scotland-duty-impact-assessments Yes <input type="checkbox"/> No <input type="checkbox"/></p>
<p>5.2 Financial impact Does the report contain any financial impacts? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> If Yes, have all relevant financial impacts been discussed and agreed with Finance? Yes <input type="checkbox"/> No <input type="checkbox"/> If Yes, please provide a brief summary of the impact?</p>
<p>5.3 HR policy impact Does the report contain any HR policy or procedure impacts? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> If Yes, have all relevant HR impacts been discussed and agreed with People Resources? Yes <input type="checkbox"/> No <input type="checkbox"/> If Yes, please provide a brief summary of the impact?</p>
<p>5.4 Legal impact Does the report contain any legal impacts (such as general legal matters, statutory considerations (including employment law considerations), or new legislation)? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> If Yes, have all relevant legal impacts been discussed and agreed with Legal and Democratic? Yes <input type="checkbox"/> No <input type="checkbox"/> If Yes, please provide a brief summary of the impact?</p>
<p>5.5 Data protection impact Does the report / project / practice contain or involve the processing of personal data? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> If Yes, is the processing of this personal data likely to result in a high risk to the data subject? Yes <input type="checkbox"/> No <input type="checkbox"/> If Yes, has a Data Protection Impact Assessment (DPIA) been carried out and e-mailed to dataprotection@northlan.gov.uk Yes <input type="checkbox"/> No <input type="checkbox"/></p>
<p>5.6 Technology / Digital impact Does the report contain information that has an impact on either technology, digital transformation, service redesign / business change processes, data management, or connectivity / broadband / Wi-Fi? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> If Yes, please provide a brief summary of the impact?</p>

Where the impact identifies a requirement for significant technology change, has an assessment been carried out (or is scheduled to be carried out) by the Enterprise Architecture Governance Group (EAGG)?

Yes No

5.7 Environmental / Carbon impact

Does the report / project / practice contain information that has an impact on any environmental or carbon matters?

Yes No

If Yes, please provide a brief summary of the impact?

5.8 Communications impact

Does the report contain any information that has an impact on the council's communications activities?

Yes No

If Yes, please provide a brief summary of the impact?

5.9 Risk impact

Is there a risk impact?

Yes No

If Yes, please provide a brief summary of the key risks and potential impacts, highlighting where the risk(s) are assessed and recorded (e.g. Corporate or Service or Project Risk Registers), and how they are managed?

5.10 Armed Forces Covenant Duty

Does the report require to take due regard of the Armed Forces Covenant Duty (i.e. does it relate to healthcare, housing, or education services for in-Service or ex-Service personnel, or their families, or widow(er)s)?

Yes No

If Yes, please provide a brief summary of the provision which has been made to ensure there has been appropriate consideration of the particular needs of the Armed Forces community to make sure that they do not face disadvantage compared to other citizens in the provision of public services.

5.11 Children's rights and wellbeing impact

Does the report contain any information regarding any council activity, service delivery, policy, or plan that has an impact on children and young people up to the age of 18, or on a specific group of these?

Yes No

If Yes, please provide a brief summary of the impact and the provision that has been made to ensure there has been appropriate consideration of the relevant Articles from the United Nations Convention on the Rights of the Child (UNCRC).

If Yes, has a Children's Rights and Wellbeing Impact Assessment (CRWIA) been carried out?

Yes No

Usage and Footfall Q2 2023/24 and Q2 2024/25

Appendix 1

Active NL

	2023-24	2024-25	%	Q1 2024-25	Comment
Venues	Q2	Q2	Movement		
Airdrie Leisure Centre	59342	83000	+39.87%	94730	
Aquatec	5728	5258	-8.2%	5047	
Birkenshaw Sports Centre	1961	1203	-38.7%	1540	
Broadwood Leisure Centre	155213	125439	-19.2%	152806	Studios closed for renovation 9-22 Sept 24
Ian Nicolson Centre	14593	14377	-1.5%	17737	
John Smith Pool	17576	17280	-1.7%	15964	
Keir Hardie Centre	9402	12293	+30.7%	7985	
Kilsyth Swimming Pool	28061	23000	-18%	24842	
Lochview Golf Centre	17104	20371	+19.1%	17128	
Palacerigg Golf Course	10755	10141	-5.7%	10038	
Ravenscraig Sports Centre	112971	117494	+4%	141778	
Shotts Leisure Centre	15657	14124	-9.8%	18794	Pool closed since 22 August 24
Sir Matt Busby Sports Centre	114381	87332	-23.6%	103324	
Time Capsule	175191	136323	-22.2%	130258	Waterpark closed for 5 days from 31/07/24 due to power outage in local area. Ice rink closed for one day on 31/07/24 due to softening of the ice (power outage).
Townhead	23247	10807	-53%	25920	
Tryst Sports Centre	113823	132287	+18%	145048	
Wishaw Sports Centre	128003	117692	-8.1%	117608	
Total	1003008	930421	-7.2%	1030547	

Community Libraries

	23-24	24-25	%	Q1 2024-25	Comment
Libraries	Q2	Q2	Movement		
Abronhill	5482	5981	-9%	5971	
Airdrie	12324	15400	+24%	14976	
Bellshill	12454	16178	+29.9%	14519	
Chapelhall	3109	3726	+19.85%	4516	
Chryston	2531	2624	+3.67%	2769	
Cleland	3034	3117	+2.74%	3019	
Coatbridge	13654	14157	+3.68%	14413	2 x one day of closure for building works
Condorrat	5728	6405	+11.82%	5522	
Cumbernauld	18589	16424	-11.65%	16148	
Kilsyth	6270	5377	-14.24%	4895	
Moodiesburn	3355	3408	1.58%	3669	
Motherwell	23411	23197	-0.91%	24187	
New Stevenson	2294	3313	+44.42%	3732	
Newarthill	1785	1665	-6.72%	1410	
Newmains	4491	4570	+1.76%	4413	
Shotts	1603	2090	+30.38%	1746	
Stepps	-	3329	-	-	Stepps Library has been closed and re-opened in July 2024.
Viewpark	2783	3917	+40.75%	3692	
Wishaw	19973	20895	+4.62%	22733	
Total	142870	155773	+9.03%	152606	

Outreach Services	23-24 Q2	24-25 Q2	% Movement	Q1 2024-25	Comment
Mobile 1	472	422	-10.59%	304	Regular periods of mechanical failure where mobile off the road.
Mobile 2 (off road)					
Outreach Van	323	319	-1.2%	199	
Mobile 4	686	470	-31.4%	289	Regular periods of mechanical failure where mobile off the road.
Total	1481	1211	-18.2%	792	

Creative Venues

Creative Venues	23-24 Q2	24-25 Q2	% Movement	Q1 2024-25	Comment
Airdrie Town Hall	1064	11684	+998%	12584	
Bellshill Cultural Centre	2014	2145	+6.5%	2837	
Cumbernauld Theatre	8994	8695	-3.32%	16974	
Motherwell Concert Hall & Theatre	20527				Venue closed
Total	32599	22524	-30.9%	32395	

Museums & Collections

Museums				Q1 2024-25	Comment
	23-24	24-25	%		
	Q2	Q2	Movement		
Summerlee	57392	49654	-13.48%	48022	
NL Heritage Centre	3566	4959	+39.06%	5233	
Total	60958	54613	+10.4%	53225	

Community Facilities

Facility	Centre Status (weeks)	23-24 Q2 Count	23-24 Q2 Duration (hours)	24-25 Q2 Count	24-25 Q2 Duration (hours)	24-25 Q1 Count	24-25 Q1 Duration (hours)	Average Weekly Hours in Q2 2024
Abronhill Community Facility	52	141	214	138	276	151	239	63
Airdrie @ Home Community	52	12	12	11	33	13	13	7
Allanton Cc	52	45	117	46	126	55	140	29
Andrew Hamilton Cc	38	24	78	26	86	50	145	26
Antonine Community Sports	52	58	106	46	115	64	162	26
Auchinloch Cc	38	50	128	111	230	133	283	69
Beechbank Cc	52	72	224	88	292	99	308	67
Burngreen Cc	38	22	62	24	85	18	60	23
Burnhead Cc	52	115	258	157	655	142	377	150
Calderbank Cc	38	27	61	23	49	53	127	14
Caldercruix Cc	38	7	13	14	34	11	20	11
Chapelside Cc	52	495	1934	535	1700	709	2351	389
Charlotte Toal Cc	52	214	989	236	1010	286	1087	231
Chryston Cultural Centre	52	130	355	216	565	369	779	129

Cleland Cc	38	10	20	14	40	21	57	12
Coatbridge Cc	52	409	1437	697	2452	674	2553	561
Coltness Cc	52	165	474	137	352	157	432	81
Cumbernauld New Town Hall	52	207	540	199	471	222	561	108
Forge Cc	38	74	210	24	58	71	196	17
Four Isles Cc	52	58	190	69	217	80	263	50
Frank Ferguson Cc	52	84	311	84	326	90	332	75
Garrell Vale Cc	52	212	582	247	725	314	929	167
Gartcosh Cc	52	156	467	159	499	233	683	115
Facility	Centre Status (weeks)	23-24 Q2 Count	23-24 Q2 Duration (hours)	24-25 Q2 Count	24-25 Q2 Duration (hours)	24-25 Q1 Count	24-25 Q1 Duration (hours)	Average Weekly Hours in Q2 2024
Gartlea Cc	52	257	806	256	952	282	1061	218
Glenmavis Cc	38	11	18	12	44	10	17	11
Gowkthrapple Cc	38	20	55	19	79	35	131	24
Greenfaulds Cc	52	98	271	101	272	96	250	62
Harthill Cf	52	168	637	138	339	154	362	78
Hattonrigg Cc	38	25	83	47	160	66	203	45
Holytown Cf	38	83	225	92	265	127	353	79
Isa Money Cc	52	73	198	114	315	111	294	72
Jim Foley Cc	52	143	419	190	683	215	723	157

Joe McKay Cc	52	157	468	202	648	237	823	148
John McCormack Cc	38	198	505	244	686	279	761	195
MacAuley Cc	38	100	253	89	247	98	250	71
Michael Sherry Cc	52	50	126	31	90	62	162	21
Mount Pleasant Cc	52	49	102	84	170	87	174	39
Netherton Cc	38	18	52	22	53	38	66	14
New Stevenston Cc	38	36	81	37	95	46	104	27
Newarthill Cf	52	313	1258	305	1087	393	1340	249
Old Monkland C Wing	52	65	135	62	122	106	214	28
Old Monkland Cc	38	106	225	102	246	117	284	69
Overtown Cc	52	122	339	130	382	129	364	87
Pat Cullinan Cc	52	324	1343	325	1623	382	1895	372
Pather Cc	52	261	792	272	871	292	986	200
Pivot Cf	52	338	936	0	0	210	449	0
Plains Cc	52	57	115	56	149	52	129	34
Pollock Cc	38	33	122	37	118	66	217	36
Facility	Centre Status (weeks)	23-24 Q2 Count	23-24 Q2 Duration (hours)	24-25 Q2 Count	24-25 Q2 Duration (hours)	24-25 Q1 Count	24-25 Q1 Duration (hours)	Average Weekly Hours in Q2 2024
Rochsoles Cc	38	46	197	16	43	20	50	14

Salsburgh Cc	38	55	120	63	144	84	164	42
Shawhead Cc	52	83	214	133	301	144	343	69
Shotts Cf	52	219	476	168	398	221	589	91
Springfield Cc	52	50	124	45	132	49	120	30
Tannochside Cc	52	101	271	108	298	111	301	68
The Link	52	145	403	339	995	289	793	228
The Muirfield Centre	52	599	1880	645	2262	682	2274	518
The Village Cc	38	17	63	26	102	32	105	30
Viewpark Cf	52	465	1462	436	1274	599	1632	292
Westfield Cc	38	39	109	37	127	82	215	39
Totals		7729	23665	8291	26202	10018	30295	

Pivot CF – closed.

Link CF – recently returned from use as vaccination centre.